



GB Fleetcare Sustainability Report

Introduction

This report highlights the key sustainability efforts and initiatives undertaken by GB Fleetcare to ensure environmental, social, and economic responsibility. The focus is on reducing carbon emissions, promoting ethical business practices, improving operational efficiency, and fostering long-term environmental sustainability.

As a leading commercial vehicle maintenance and repair provider, GB Fleetcare recognises its responsibility to minimise environmental impacts while continuing to deliver high-quality services to customers. This report outlines the company's sustainability commitments, environmental management systems, performance objectives, and future plans.

Managing Director's Sustainability Statement

At GB Fleetcare, sustainability forms a key part of our business strategy and operational decision-making. We recognise the importance of balancing commercial success with environmental protection and social responsibility.

Through our ISO 14001-certified Environmental Management System, we continuously seek opportunities to reduce waste, improve energy efficiency, lower carbon emissions, and protect natural resources. We are committed to investing in our people, supporting local communities, and maintaining strong relationships with customers and suppliers.

This report demonstrates our commitment to continual improvement and outlines the actions we are taking to create a more sustainable future for our business, our customers, and the wider transport industry.

A handwritten signature in black ink, appearing to read 'Paul Grimes'.

Paul Grimes

Managing Director

GB Fleetcare

Company Overview

Mission Statement

To ensure the long-term stability, wellbeing and profitability of GB Fleetcare, delivering services and products that meet the requirements of its customers for quality, reliability and safety at all times whilst minimising our impact on the environment.

Business Activities

GB Fleetcare is a dynamic and successful repairer providing the highest level of service to a wide and varied mix of customers.

Customers range from major national fleets to independent operators and smaller businesses.

Services include:

- Maintenance and repair of vans, trucks and trailers.
- Refrigeration system maintenance.
- Tail-lift servicing and repairs.
- Tyre supply and maintenance.
- Vehicle inspections and MOT preparation.

The company operates nine workshops located in:

- Banbury
- Witney
- Gatwick
- DIRFT
- Lichfield
- Avonmouth
- Hinckley
- Magor
- Daventry

Environmental Policy

Policy Statement

GB Fleetcare is committed to operating its commercial vehicle repair services in an environmentally responsible and sustainable manner. We recognise the environmental impacts associated with our operations and strive to reduce these impacts through continual improvement, compliance, and best practice.

Commitments

Compliance

- Maintain compliance with all relevant environmental legislation, regulations and industry requirements.

Pollution Prevention

- Prevent pollution through effective controls and responsible management of oils, fuels, batteries, tyres and hazardous substances.

Waste Management

- Reduce waste generation and maximise reuse, recycling and responsible disposal.

Energy Efficiency

- Promote efficient use of energy throughout all operations.

Spill Prevention and Control

- Maintain spill response equipment and ensure employees are trained in emergency response procedures.

Staff Awareness

- Provide environmental training and encourage sustainable working practices.

Environmental Management System (EMS)

GB Fleetcare operates an integrated management system that complies with:

- ISO 9001 Quality Management System
- ISO 14001 Environmental Management System

Scope

"Repair and maintenance of commercial vehicles, cars, vans, trucks and trailers including the sale of parts."

The Environmental Management System supports:

- Compliance with legislation.
- Pollution prevention.
- Continuous improvement.
- Resource efficiency.
- Customer satisfaction.
- Environmental protection.

Environmental objectives are reviewed annually during management review meetings.

Legal and Regulatory Compliance

GB Fleetcare complies with all applicable environmental legislation including:

- Environmental Protection Act 1990
- Hazardous Waste Regulations 2005
- Control of Pollution (Oil Storage) Regulations 2001
- Waste (England and Wales) Regulations 2011
- Clean Air Act 1993
- Water Resources Act 1991
- Environmental Permitting Regulations 2016 REACH Regulations
- Health and Safety at Work Act 1974

The company maintains all required records, permits, waste transfer documentation and risk assessments.

Environmental Performance

Energy Efficiency

GB Fleetcare continues to reduce energy consumption through:

- Installation of LED lighting.
- Energy-efficient workshop equipment.
- Preventative maintenance programmes.
- Staff awareness initiatives.
- Equipment shutdown procedures outside operating hours.

Future opportunities include renewable energy generation and further efficiency improvements.

Water Use

Water is an important resource within workshop operations. GB Fleetcare promotes responsible water usage through monitoring, maintenance and conservation measures.

To reduce water consumption, steam cleaning equipment is utilised for MOT preparation and vehicle cleaning activities where appropriate. Steam cleaning uses significantly less water than conventional pressure washing methods whilst providing effective cleaning performance. The process also reduces contaminated wastewater generation and supports environmental protection objectives.

Additional measures include:

- Water-saving devices.
- Leak inspections and repairs.
- Drainage protection systems.
- Oil interceptors.
- Employee awareness training.

Waste Management

Waste streams are carefully managed and segregated including:

- Waste oil.
- Oil filters.
- Batteries.
- Scrap metal.
- Tyres.
- Cardboard.
- Plastic packaging.

Licensed contractors are used for waste collection and disposal, with recycling prioritised wherever possible.

Emissions

Emissions reduction initiatives include:

- Reduced business travel.
- Improved route planning.
- Fleet maintenance optimisation.
- Energy reduction projects.
- Vehicle electrification planning.

Environmental Objectives and Targets

Objective	Target
Reduce hazardous waste	10% reduction within 12 months
Increase recycling rates	Achieve 80% recycling rate
Prevent spills	Zero environmental spill incidents
Improve energy efficiency	5% reduction in energy consumption
Staff awareness	100% annual training completion
Compliance	Zero environmental non-conformances
Water conservation	20% reduction in vehicle cleaning water use
Fleet emissions	25% hybrid/electric fleet within 2 years
Business travel	15% reduction in mileage

Sustainable Practices

Carbon Footprint Reduction

GB Fleetcare promotes:

- Route optimisation.
- Remote meetings.
- Reduced vehicle idling.
- Efficient vehicle maintenance.
- Reduced business travel.

Net Zero Plan

The company is developing a structured pathway towards Net Zero by:

- Measuring carbon emissions.
- Establishing reduction targets.
- Investing in energy-efficient technologies.
- Increasing renewable energy use.
- Reviewing progress annually.

Solar Energy Plans

Future plans include assessing solar photovoltaic installations across operational sites to:

- Generate renewable electricity.
- Reduce carbon emissions.
- Improve energy resilience.

Electric Vehicles

The company intends to:

- Replace suitable company vehicles with electric or hybrid alternatives.
- Install charging infrastructure for cars and commercial vehicles.
- Support fleet electrification.

Paperless Environment

GB Fleetcare continues to digitise documentation through electronic document management systems, reducing paper consumption and improving efficiency.

Climate Risk Management

Potential risks include:

- Flooding.
- Heat stress.
- Extreme weather events.
- Supply chain disruption.

Risk assessments and business continuity plans are reviewed regularly.

Transition Risks

The company monitors:

- Environmental legislation.
- Carbon taxation.
- Technology developments.
- Customer ESG requirements.

Renewable Energy Production

Renewable energy opportunities are being evaluated to support future carbon reduction objectives.

Resilience

Business continuity planning supports resilience against climate-related impacts and operational disruptions.

Carbon Emissions Baseline and Reduction Plan

Scope 1 Emissions

- Company vehicles.
- Fuel consumption.
- Refrigerant losses.

Scope 2 Emissions

- Purchased electricity.

Scope 3 Emissions

- Business travel.
- Employee commuting.
- Waste management.
- Supply chain activities.

Carbon Reduction Actions

- LED lighting upgrades.
- Fleet electrification.
- Reduced mileage.
- Solar energy feasibility studies.
- Increased digitalisation.
- Improved energy monitoring.

Net Zero Commitment

GB Fleetcare is committed to reducing operational emissions and supporting the UK's transition towards a low-carbon economy.

Monitoring and Measurement

Key Performance Indicators (KPIs)

- Energy consumption (kWh)
- Water consumption (m³)
- Hazardous waste generated (tonnes)
- Recycling rate (%)
- Fleet fuel consumption
- Environmental incidents Audit results
- Training completion rates

Monitoring Methods

- Utility monitoring.
- Waste management reports.
- Internal audits.
- Site inspections.
- Incident reporting systems.
- Fleet management systems.
- Management reviews.

Results Review

Performance is reviewed regularly and corrective actions implemented where necessary to support continual improvement.

Training and Awareness, Training Programmes, Induction Training

Environmental awareness and site-specific requirements for all new employees.

Toolbox Talks

Regular sessions covering:

- Spill response.
- Waste segregation.
- Energy conservation.
- Environmental responsibilities.

Formal EMS Training

Annual refresher training covering:

- Environmental procedures.
- Objectives and targets.
- Legal compliance.
- Incident reviews.

Emergency Response Drills

- Practical spill and emergency response exercises.

Social Sustainability

GB Fleetcare supports social sustainability through:

Fair Employment

- Equal opportunities.
- Fair pay.
- Secure employment.

Health, Safety and Wellbeing

- Safe working conditions.
- Mental health support.
- Work-life balance initiatives.

Training and Development

- Apprenticeships.
- Technical training.
- Career progression opportunities.

Community Engagement

- Local recruitment.
- Work experience placements.
- Community support initiatives.

Diversity and Inclusion

- Inclusive workplace culture.
- Anti-discrimination practices.

Employee Engagement

- Feedback mechanisms.
- Employee consultation.
- Continuous improvement suggestions.

Economic Sustainability

GB Fleetcare promotes long-term economic sustainability through:

Financial Stability

- Sustainable profitability.
- Responsible investment.
- Resource Efficiency
- Waste reduction.
- Energy savings.
- Productivity improvements.

Innovation

- New technologies.
- EV training.
- Process improvements.

Customer Relationships

- Quality service delivery.
- Long-term customer retention.

Supply Chain Management

- Responsible sourcing.
- Supplier partnerships.
- Risk Management
- Regulatory compliance.
- Business continuity planning.

Three-Year Sustainability Action Plan (2026–2029)

Year 1

- Complete carbon baseline assessment.
- Deliver environmental training.
- Conduct site energy audits.
- Improve waste segregation.
- Implement electric car scheme for managers

Year 2

- Introduce additional energy-efficient technologies.
- Expand EV adoption.
- Increase recycling performance.
- Implement water-saving projects.
- Implement high voltage chargers for cars, vans and commercial vehicles.
- Train technicians on EV technology.

Year 3

- Assess solar energy installations.
- Expand renewable energy initiatives.
- Achieve measurable emissions reductions.
- Review progress towards Net Zero.

Continuous Improvement

GB Fleetcare remains committed to continual improvement through:

Environmental

- Better waste management.
- Reduced emissions.
- Improved resource efficiency.

Workshop Efficiency

- 5S implementation.
- Process optimisation.

Health and Safety

- Enhanced training.
- Improved facilities.

Customer Service

- Faster turnaround times.
- Improved communication.

Fleet Management

- Eco-driving initiatives.
- Vehicle electrification.

Staff Engagement

- Feedback programmes.
- Training incentives.

Conclusion

Summary

This report demonstrates GB Fleetcare's commitment to environmental, social and economic sustainability. Through its ISO 14001 Environmental Management System, the company continues to improve environmental performance, reduce waste, conserve resources and support long-term business resilience.

Clear objectives, measurable targets and a structured improvement programme provide a framework for continual progress whilst maintaining the highest standards of service, quality and safety.

Commitment

GB Fleetcare remains committed to protecting the environment, supporting its employees and local communities, and maintaining long-term economic sustainability. Through continual improvement, responsible business practices and investment in sustainable technologies, the company will continue reducing its environmental